

15 December 2021

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**OWM error**

1.00 cannot be picked because only 0.00 is/are available from the inventory

**Error message:**

Graphical user interface, text, application, email

Description automatically generated

OWM isn’t a stocked item but can still show as “none” in the inventory so all you need to do is add in stock to the associated warehouse in the error message by following the steps below.

**Fix:**

1. Go to GGNZ > Inventory and warehouse management > Area page > Journals > Inventory adjustment

Graphical user interface, application, Word

Description automatically generated

1. Click **NEW**

A screenshot of a computer

Description automatically generated

1. Select **ADJUSTMENT** as the name (all other fields will auto fill)

A screenshot of a computer

Description automatically generated

1. Go to the **GENERAL** tab
2. Select **BUG** as the **Adjustment reason code**

Graphical user interface, application

Description automatically generated

1. Click on **LINES**

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Description automatically generated

1. In the drop-down for **ITEM NUMBER**, select the associated OWM from the error message

Graphical user interface, application, table

Description automatically generated

1. **SITE = NZ, WAREHOUSE = One from error message, QUANTITY = Any amount such as 10.00**
2. Click **POST**

Graphical user interface, application, table, Excel

Description automatically generated

1. Click **OK**

Graphical user interface, application, PowerPoint

Description automatically generated

1. All done 😊
2. You can tell the user they should be all good to continue now

Graphical user interface, text, application

Description automatically generated